

E-01933A-140011

E-04230A-14-0011



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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:**

**Fax:**

ORIGINAL

**Priority:** Respond Within Five Days

**Opinion** **No.** 2014 - 116318

**Date:** 5/21/2014

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Robert F.

Henry

**Account Name:** Robert F. Henry

**Home:** / -4362

**Street:**

**Work:**

**City:** Golden Valley

**CBR:**

**State:** AZ **Zip:** 86413

**is:**

**Utility Company:** Unisource \*\* Energy Services (UNS)

**Division:** Electric

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Docket Nos. E-01933A-14-0011 & E-04230A-14-0011

Dear AZ Corp Commission, as to UNS energy to reorganize & merge is only good and fair "if" it increased service and at a reasonable rate, to just get to be a very large corporation to pay investors even more or huge salary to CEO, their s NO WAY.

UNS energy does not not have real good of service, slow repair, and no contact with Company, a machine or "thank you" for call, we have noted your complaint or outage" Good Bye.

In 2 years at least 10 times once for whole day no power. Once Hoover Damn lines blamed. Im as old as he hills (1935), what?

No repair since 1935?

Yours truly,  
Robert F. Henry

Golden Valley, AZ 86413

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

5/25

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

Arizona Corporation Commission

DOCKETED

MAY 28 2014

DOCKETED BY

2014 MAY 28 PM 3 07

AZ CORPORATION  
DOCKET CODE

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Date Completed: 5/22/2014

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